



Abigail Shaw  
TEL Team

Tuesday 17<sup>th</sup> March 2020

Dear Abigail,

**Re: Application for Fellow of the HEA (FHEA)**

The panel met today to discuss your application and I am delighted to confirm that your portfolio has been awarded FHEA.

Here are some comments from the reviewers:

Abigail has emphatically and comprehensively addressed the Areas of Activity required for D2 submissions. I am immensely impressed by the breadth of her work as a TEL specialist, and the varied ways in which she supports the learning and development of students and staff. It is inspirational to read about the contribution Abigail makes to supporting the enhancement of programme design, and assessment through close collaborative and collegial working with academic colleagues, and the generosity of spirit and commitment to excellence that informs her practice. There is clear evidence that Abigail has demonstrated 'impact' both on the enhancement of programme delivery and the student experience at SMU. There is also an impressive account of her own commitment to her professional development via engagement with sector research and CPD opportunities etc.

Abigail is hugely committed to CPD and her own ongoing development as a professional. She engages with sessions run by OD, by CTESS and by Faculties and looks at every interaction with staff and students as a professional learning opportunity. She is VERY user focused and learner centred. Sometimes TEL experts can be overly focused on the tools, to the detriment of their relationship-building with staff/students. This is not the case with Abigail – the 'human being' is always at the heart of her work.

This is an impressive Portfolio, and one which I believe could provide a good exemplar' to aid colleagues in the development of future submissions. I particularly like the attention to detail, the extensive 'tagging' of UKPSF criteria, and integration of sector literature into her Portfolio.

**Thoughts for further development:**

Although Abigail has addressed K6 indirectly, I'd have liked to have seen her tease out this particular strand (Quality Assurance) through her work on FADCs, input into Validation Panels etc. K6 was probably the least robustly addressed criteria.

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St Mary's  
University  
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I will be registering you with Advance HE later this week. Following that, you will receive an email from them advising you how to access your FHEA certificate.

Congratulations!

Yours sincerely,

Laura Minogue  
Senior Lecturer in Academic Practice